Registered Communications Distribution Designer

Matthew Serr, field engineering manager for Network Infrastructure and Services, is the first person in NI&S to earn the designation of Registered Communications Distribution Designer from Building Industry Consulting Service International, Inc., the association for cabling design and installation professionals. Individuals who receive this designation must demonstrate extensive knowledge of the design, implementation, integration, and project management of telecommunications and data networking technology and related infrastructure. See http://www.vtnews.vt.edu/

Hokies domain news

With the completion of the migration of Exchange services to Exchange 2013, several additional components of Hokies domain tools will undergo changes:

- public folders will be fully decommissioned in February;
- AdAdmin is newly updated, with services to create calendar-only Exchange accounts or to upgrade from calendar-only to a full mailbox, improved workflow for users of encrypted ITAR Exchange 2013 mailbox store, and the ability to have email directly sent to local Exchange, bypassing the Gmail hop.

ServiceNow partners

The legacy 4Help ticketing system, Remedy, will be fully decommissioned in January, as 4Help and partner services have moved to the new ServiceNow system. ServiceNow offers a better experience for the university community with the ability for an individual to view their open incidents, as well as improved management information to work toward service improvements. Help is available, as always, at www.4help.vt.edu.
Collaboration spaces

Room renovations in Torgersen support the collaboration between Networked Learning Design and Strategies (NLDS), a unit of TLOS, and faculty members as they develop and revise programs for technology-enhanced learning.

Frosted and clear glass maximize light without sacrificing privacy, and promotes the connected space flowing from one room to the next. Included now in the space are collaboration spaces, a media lounge seating twelve for meetings connected via WebEx, a ‘low tech’ planning room with movable whiteboards for brainstorming, storyboarding, graphic and media design, and project planning, a video review and editing room, conversational space with four comfortable chairs, and visiting faculty desk.

On the radio . . .


Focus on HR

Inclement weather

Decisions to alter the normal schedule for the university are communicated in the following ways, the only official sources of information for Blacksburg:

- The Virginia Tech homepage (www.vt.edu)
- Campus-wide email to all vt.edu accounts
- Electronic message boards in classrooms
- The weather/emergency hotline (540-231-6668)

Mandatory Title IX training

All Virginia Tech employees—faculty, staff, wage, student wage, graduate assistants—are required to take a mandatory Title IX and Retaliation workshop by January 30, 2015. See www.hr.vt.edu for more information.

Eduroam is now fully functional at Virginia Tech. Use this wireless network on campus or at participating universities and institutions across the United States and around the globe. Eduroam works with your username (yourPID@vt.edu) and your network password.